

## OMSI Parking FAQ

OMSI has a new parking system – Parking Kitty – that is designed to create a more enjoyable visit for our guests and members. Already in wide use throughout the Portland region, the Parking Kitty mobile app eliminates the need to pay for parking or register your parking space at the museum front desk, translating into a more streamlined OMSI entrance experience.

### **How much does parking cost at OMSI?**

- Parking is \$5 (+ fees) for 2 hours or \$8 (+ fees) for all day. “All day” parking is valid from 5:00am to 11:00pm
  - Guests choosing 2 hours may subsequently extend their parking to All day for an additional \$3 via the Parking Kitty app. Guests who utilize the payment kiosks adjacent to our parking lots (coming in August) or pay at the OMSI front desk will not have this option.
- For guests arriving after 5:00pm, parking at OMSI will cost \$2 (+ fees). Evening parking hours are 5pm to 11pm. OMSI does not allow overnight parking.

**How do I get the Parking Kitty app?** Download the app at [www.parkingkitty.com](http://www.parkingkitty.com).

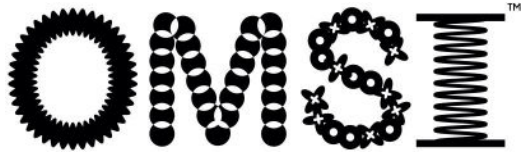
**What if I don’t have a smartphone or prefer to not utilize the Parking Kitty app?** Parking payment kiosks will soon be available adjacent to our two main parking lots. Guests will also have the option to pay for parking at the OMSI front desk. Both of these options require guests to provide their vehicle license plate number.

**Can I purchase parking without visiting the museum?** Yes. Unless otherwise noted, OMSI’s usual parking rates -- \$5 (+ fees) for 2 hours, \$8 (+ fees) for all day or \$2 (+ fees) from 5:00pm – 11:00pm -- will apply. Overnight parking is not allowed at OMSI.

**What if I am just dropping off or picking up youth for an OMSI day or residential camp?** Payment is not required for the brief parking periods associated with OMSI camp drop off and pick up.

### **Can I leave OMSI and return the same day without paying parking again?**

Yes, your parking payment is tied to your vehicle license plate number and not a parking location. Keep in mind, however, that you are only extended parking privileges for the amount of time that you purchased parking for.



## OMSI Parking FAQ

**Will electric cars have to pay?** Yes, electric vehicles – including vehicles in EV charging spaces – will need to pay for parking.

**What is the cost for parking in a disabled person space?** Parking in designated disabled person spaces is free. Vehicles parking in these spaces must have the appropriate disabled parking permit.

**How do I contest/appeal a parking citation?** On the citation there is a website address for the citation payment process. On that site, you will find the opportunity to appeal. Note, that there is a 30-day appeal window.

**Can I receive a refund for my parking payment?**

Unfortunately, OMSI is unable to refund parking payments made through the Parking Kitty app or payment kiosks.

**Who benefits from the collected parking revenues?** As with admissions, memberships and donations, revenue from parking is relied on to continue our educational mission, programs and exhibits. OMSI is an independent, non-profit 501(c)(3) organization that receives no state or local tax support.

**Who do I contact about OMSI's parking system?** Please email [parking@omsi.edu](mailto:parking@omsi.edu) and someone from our team will get back to you as soon as possible.